



Shri Shivaji Education Society, Amravati
SHRI SHIVAJI SCIENCE AND ARTS COLLEGE, CHIKHLI
DIST. BULDHANA



NAAC: 'B++' Grade (CGPA 3.00), SQAAC: A+ Grade College
PM USHA: Component-3 Grants (To Strengthen College),
ISO 9001: 2015, Career Katta

Student Grievance Redressal Cell

Shri Shivaji Education Society, Amravati's
SHRI SHIVAJI SCIENCE AND ARTS COLLEGE, CHIKHLI

Dist. Buldhana

NAAC Accredited B++ Grade | CGPA 3.0



STUDENT GRIEVANCE REDRESSAL CELL

Your Voice... Our Responsibility



The Student Grievance Redressal Cell is committed to addressing the genuine grievances of students in a fair, transparent and timely manner.

ABOUT US

The Cell provides a platform for students to express their problems related to academic, administrative, infrastructure, examination, discipline, harassment or any other issues within the college.

WE ENSURE

- ✓ Confidentiality
- ✓ Impartiality
- ✓ Timely Redressal
- ✓ Student Friendly Approach
- ✓ Fair and Transparent Process

HOW TO SUBMIT YOUR GRIEVANCE



Write your grievance on the prescribed Grievance Form



Drop it in the Grievance Box (Located at Administrative Office)



Email us at grievance@ssscchikhli.ac.in



Meet the Cell Member/Convener in person

WHAT YOU CAN REPORT

- ▶ Academic Issues
- ▶ Examination Related
- ▶ Administrative Matters
- ▶ Infrastructure Facilities
- ▶ Harassment / Discrimination
- ▶ Discipline Related
- ▶ Any Other Genuine Concern

WE ARE HERE TO HELP YOU

Your suggestions and feedback help us create a better campus for all.

*Speak Up!
We Listen, We Act!*

GRIEVANCE REDRESSAL COMMITTEE

Chairperson
Dr. P. R. Padole
Principal

Convener
Dr. S. J. Kokode
Director of Physical Education

Member
All Heads of Departments
Nominee Faculty Members

Student Representatives
Nominated Student Representatives



Together, let's build a respectful and inclusive campus.



Contact Us

07264-242088 www.ssscchikhli.ac.in

Student Grievance Redressal System is a vital part of any college administration. It is the responsibility of the College Administration to provide a secure and contented environment to all its Students. The Grievance Redressal Committee has been formed in the College as per the UGC guidelines to redress the grievances of the students. Since the inception of the college, the Committee has been under the direct purview of the Principal.

In SSSAC the grievances received by Online/ Offline mode. It is forwarded to the concerned Committee members who look in to the problems depending upon the seriousness of the issue.

The Committee has been continuously striving to take the best efforts possible to create a harmonious and conducive atmosphere to everyone in question.

Covered Grievances

- Delay in or denial of the delivery of services intended to be provided.
- Unfair evaluation practices or malpractices in examinations.
- Complaints of discrimination on grounds of caste, race, religion, gender, or disability.
- Non-refund of fees upon withdrawal of admission within stipulated rules.

Objectives of the Student Grievance Redressal Committee

- **Encourage Open Expression:** Promote a safe environment for students to express grievances freely and frankly, without fear of victimization.
- **Timely Resolution:** Ensure grievances are resolved fairly and in a timely manner.
- **Impartial Handling:** Address grievances impartially to build trust among students.
- **Confidentiality:** Maintain confidentiality to protect the privacy of students during the grievance process.
- **Supportive Environment:** Foster a supportive educational atmosphere and govern discipline to uphold the dignity of students and the institution.
- **Strengthen Student Bonds:** Enhance the relationship between students and the institution by ensuring facilities meet satisfaction levels, contributing to a conducive academic environment.

Functions of the Student Grievance Cell

- To accept written grievances from students related to the system.
- To create and implement a mechanism to handle the reported grievances.
- To forward the findings to the Management if necessary for further action.
- To listen, record and scrutinize the grievances submitted to them by the Students and take necessary steps immediately.
- To represent the grievances to the concerned section which may include maintenance, transport, academic, amenities etc.
- To convene periodical meetings to discuss whether the grievances have been settled.
- To make a follow-up of these matters at regular intervals till their final disposal.
- To maintain strict confidentiality, if necessary.

Any student who wishes to file a grievance can contact the chairperson of Student Grievance Redressal Cell in college office.

OR



Grievance Form-

<https://forms.gle/6WpGyaV1kuAcTcCm9>